Cx·Assistant

AI FOR PROJECTS, QUALITY AND OPERATIONS

Built by engineers with years on site.

Projects under control. Without the scattered spreadsheets.

Defects noted on paper, typed up at night.

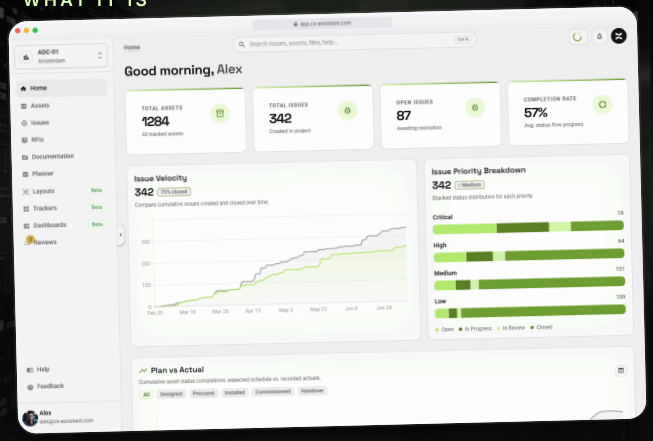
Nameplates copied by hand.

The weekly report rebuilt from five spreadsheets.

Cx Assistant keeps assets, documents, defects and tests in one place. Its AI assistant does the typing.

Data centres · Industrial plants · Critical infrastructure · MEP & Cx firms

WHAT IT IS



One place for the whole project.

Every piece of equipment, every defect and every test report in one record, from site to operations and maintenance.

ASSETS
Tags, nameplate data and full history.

ISSUES & RFIS
Raised from a photo, assigned, answered, closed.

DOCUMENTS
Test reports and scripts, signed and versioned.

TRACKER
Delivered, signed and still missing, per asset.

PLANNER
Milestones, dependencies, resources, reminders.

DASHBOARDS
Live KPIs, exported to Word or PowerPoint.

MAPS & 3D LAYOUTS
Sites on a map, plants you can walk.

WORD, EXCEL & POWERPOINT
The assistant inside the document.

WORKS WITH

WHO IT IS FOR

Project managers · Site teams · QA/QC · Commissioning · Operations & maintenance · Owners & operators

THE AI ASSISTANT

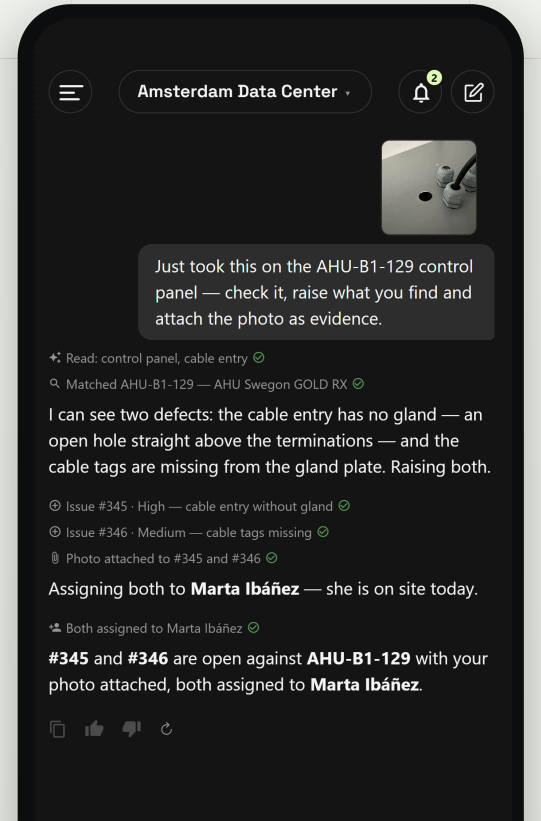
Let the assistant do the admin. You do the engineering.

ASK · DO · READ · CHECK · REPORT

Send a site photo and the defects are raised, assigned and filed with the picture as evidence. Photograph a nameplate and the equipment record fills itself. Ask which signatures are missing on a test report and get the list — on web, mobile, and inside Word, Excel and PowerPoint.

> Knowledge workers spend 28% of the week on email and nearly 20% looking for information.[1] One in three people who use generative AI every day says it saves them four hours a week or more.[2]

[1] McKinsey Global Institute, *The social economy*, 2012. [2] Federal Reserve Bank of St. Louis, *The Impact of Generative AI on Work Productivity*, 2025.



SAY IT

What are we building today, James?

Try a quick action to get started

Create issue · Show documentation · Open issues · Issues summary

How many CRAC units are missing their yellow tag?

+ Auto Standard

Use @ to mention people · # to reference assets · attach a photo or a file

THE SAME COMPOSER EVERYWHERE

Web · iPhone & Android · Word · Excel · PowerPoint
English and Spanish.

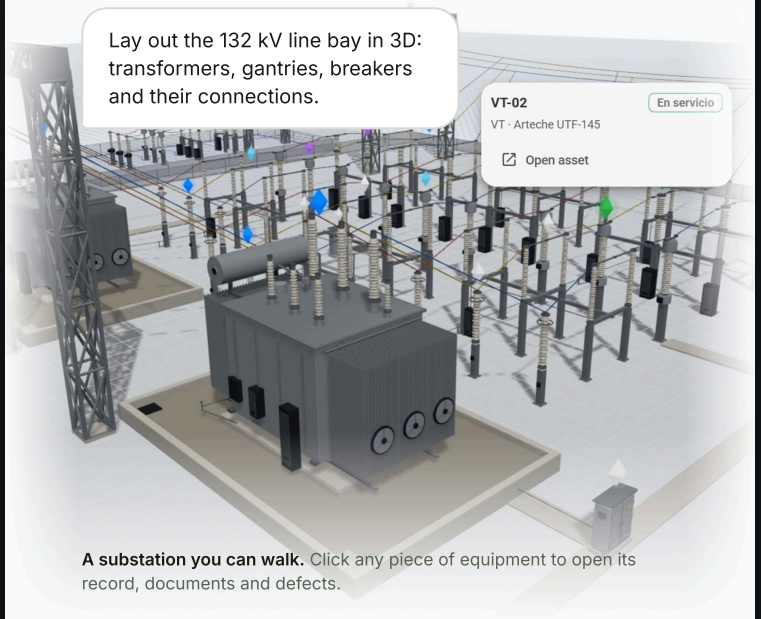
WHAT IT BUILDS



The whole route on one map. Sections coloured by their status, valves and chambers along the line, open issues in red.

Ask for it. See it.

Routes on a map and plants in 3D, built with the assistant — every piece linked to its asset record.



A substation you can walk. Click any piece of equipment to open its record, documents and defects.

WHAT PEOPLE ASK IT

Five things you can say. One example of each.

ASK

Which FAT reports on level 4 are still unsigned?

3 of 14, the missing signature named on each.

DO

Create the 37 transformers from this list, with their tags and ratings.

37 assets created, tagged and in order.

READ

Read the nameplate in this photo into TX-01.

11 fields written, field for field.

CHECK

Check the IR report temperatures against the limits.

Two over limit, flagged with page and value.

REPORT

Draft the weekly commissioning report in Word.

Written in Word, charts and tables included.

240+
actions it can take on your project

30
modules, from assets to PowerPoint

5
places: web, phone, Word, Excel, PowerPoint

No commands to learn. Say it the way you would say it to a colleague, with a photo or a file attached when it helps.

WORKS WITH

Nothing to migrate. Your mail, files and documents stay where they are.

Web, iPhone & Android
In the office and on site, camera included.

Word, Excel & PowerPoint
Read, check and fill them with the assistant.

Outlook
Mail and calendar. Every send is shown first.

OneDrive & SharePoint
Project files, read and updated in place.

Autodesk Construction Cloud
Documents, issues and RFIs from ACC and BIM 360.

Notion
The pages and databases your team already keeps.

Gmail BETA
Threads read and replies drafted; you press send.

WHAT IT SAVES

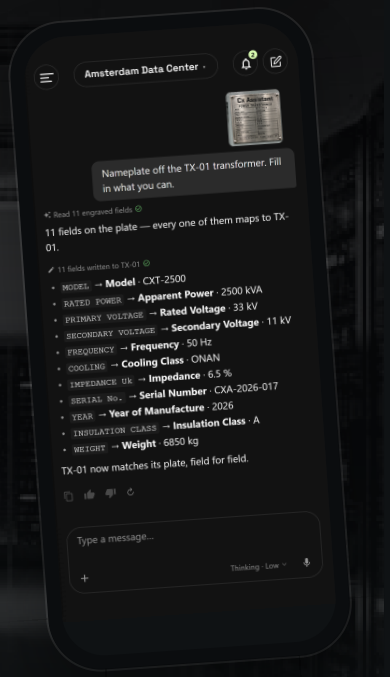
	BY HAND	CX ASSISTANT
Nameplate to record. Sixteen fields read off a UPS plate; nothing keyed in. **Measured: 35 s.**	5–7 min	**< 1 min**
Photo to defects. Two defects raised and filed with the picture as evidence. **Measured: 55 s.**	4–8 min each	**< 2 min**
Weekly report, drafted. Four pages in Word, with tables. **Measured: 1 min 30 s.**	1–2 h	**< 3 min**
Answer from the documents. One question, five specifications, page citations. **Measured: 52 s.**	10–25 min	**< 2 min**

Cx Assistant: stopwatch times, September 2026, from typing the request to the finished result on a fully indexed project. The large figures leave room for long documents and busy hours; your own check comes on top. By hand: our engineers' site experience.

START WITH A PILOT

See your next project clearly.

One site, one team, eight weeks. We set it up with you, your engineers use it on a real job, and you decide on real numbers.



WEEK 1 Project created, equipment list and document requirements imported, team onboarded.

WEEKS 2–6 Defects, nameplates, documents and schedule run through the platform — with the assistant.

WEEK 8 Review the numbers: defects closed, documents tracked, hours saved. Then roll out.

Book a pilot
info@cx-assistant.com · Free trial, no credit card

WHO WE ARE

Built by engineers who have done the job
Years of commissioning and project delivery on data-centre and industrial sites — not a product lab.

Your data stays in the EEA
An Irish company. Hosted in Europe; never used to train public AI models.

Ready for the enterprise
Roles and permissions, project isolation, custom modules and dashboards, onboarding for your team.

WHAT ENGINEERS SAY

> I asked for 37 transformers with their tags and data at setup. It created and sorted them on its own.

Cristobal Silva
Site Coordinator
Chile

> A photo from the walkdown becomes a defect against the right equipment before I am back in the site office.

John Curtin
Regional Commissioning Director
Australia

> It reads the nameplate and the documents itself, so my team stays on site instead of behind a laptop.

Andrés Rodríguez
Commissioning Project Lead
Argentina

> I ask what is still open on each site and get the answer with the documents behind it. The weekly report drafts itself.

Barry Whelan
Operations Manager
Switzerland

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